



Dear Wapato Point Owners and Guests,

This recent summer we saw more than usual late-night arrivals after business hours and late into the night. We know that not everyone arrives as scheduled so we have a lock box process to accommodate those who cannot make it within business hours.

If you believe you may arrive after 8:00 pm or not on your arrival date, please contact the Front Desk at 509-687-9511, ext. 0 as soon as possible. We will then set up a lock box which will ensure you have access to your unit.

If notification of late arrival is not received during business hours, a \$75.00 after-hours fee will be assessed for calling in a staff member to assist you with your afterhours check-in.

Again, our staff can be reached at (509) 687-9511 or frontdesk@wapatopoint.com during the hours of 8:00am – 8:00pm (excluding Holidays), 7 days a week.

Please provide this information to your guests and/or renters to ensure we can properly assist them.

We appreciate your assistance in this matter; please feel free to contact us with any questions.

Sincerely,

Terry Howard
Guest Service Manager
Wapato Point Resort
(509) 687-9511 ext. 304
Terry@wapatopoint.com